



CLARIFICATION ON RECENT PHARMACY TEXT NOTIFICATIONS

Recently, some patients may have received a text notification that included information about a prescription copay amount. We want to provide clarity:

The Nisqually Tribal Health & Wellness Center does not collect copays for prescriptions, *even if an insurance plan indicates one is due.*

This was an unintended setting in our text notification system, which has since been corrected. We apologize for any confusion this may have caused and appreciate your understanding.

Our priority is to ensure your experience with the pharmacy is respectful, supportive, and stress-free. Thank you for your patience as we continue to improve our systems to better serve you and your family. - Pharmacy Team

Questions? Call (360) 491-9770