



Massage Therapy UPDATE

Eligibility:

Massage Therapy is currently available to Nisqually Tribal Members ONLY.

There will be NO PRIORITIZED scheduling for any patients, ALL appointments will be offered on a FIRST COME, FIRST SERVE basis.

2. Appointment Length:

EFFECTIVE JUNE 1ST, 2022 -

ALL APPOINTMENTS will be scheduled for 45 minutes.

Cancellations/No-Shows:

Patients must cancel their appointment at least 24 hours in advance. If a patient cancels without a 24 hours' notice and/or is a No-Show more than Three (3) Times in a Six (6) month period, that patient will be unable to schedule for a period of six (6) months.

4. Scheduling:

ALL Patients may schedule up to TWO (2) Massage Appointments in advance, <u>not to exceed</u> TWO (2) Appointments Per Month**.

- *This includes all patients and all massage therapists
- **Exceptions for Patients filling in for Same-Day Cancellation Appointments.

5. Referrals:

Patients who have an In-House Referral will be sent directly to the Program Secretary and will be given the opportunity to schedule for the next available appointment. If the medical need is higher than the Traditional Healing Program has capacity for, then the patient will be referred to an OUTSIDE PROVIDER to meet their Medical Needs.

We understand that Massage Therapy is in HIGH Demand and we are working hard to meet the demand for these services, please be on the lookout for updates coming soon. We thank you for your understanding and cooperation as we make these changes to better serve our population.

If you have any questions or concerns regarding these updates, please contact:

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